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△ If the models and specification in this product catalogue is changed due to the change of products, we will not inform.



CONTENTS

1. General Function Introduction	01	14. How to notify the agent when EV Chargers turn into an offline state	24
1.1. Functions for Platform Account	01	15. How do the agents handle abnormal orders	27
1.2. APP Functions	01	16. How to Solve the System Fault	29
1.3. The Functions of OCPP Cloud Platform	02	17. How to Download the APP	29
2. How to Get the Account and Password of the Platform	03	18. How to Sign up an Account of APP	30
3. How to Add EV Chargers to the Account	05	18.1. Following steps of Sign up an account of APP.	30
4. How the Account Owner Activates EV Charger after the Installation	06	19. How to Top up the Balance	33
5. How does the agent remove EV chargers from station	09	19.1. How to Top up Online	33
6. How Account Owners Set Electricity Price Rate	11	19.2. How to Top up Offline	37
7. How Account Owner to Get Users	12	20. How to Start the Charging and End the Charging	41
8. How Account Owner Gets Income and Withdraw	13	20.1. Start charging	41
9. How Account Owner Links Offline Cards to One User	15	20.2. End of Charging	45
10. How do the agents view the fault history	18	20.3 How the End Users to end the abnormal order	47
11. How to Find Charging Order Information	19	21. How to Find Top up Records	51
11.1. Find the Information of the Charging Orders	19	21.1. Review the TOP UP Records.	51
11.2. Find the Information of Top up	19	21.2. Find Charging Records	52
12. How to Set up Users' Top up Package	20	21.3. Review the Details of Balance	54
13. How does the agent view the local transaction record	23	22. How to Reserve a Charger for the User	55
		23. How to Modify the User's Password	59
		24. How the End Users to add the RFID Card by the APP	62
		25. How to Make Comments	65

1. General Function Introduction

1.1. Functions for Platform Account

- Management of all users and RFID cards.
- The management of charging stations, including the name and basic information of different stations or projects.
- Reserve an EV charger for the end user.
- Review each of EV chargers linked to the platform, including income, user activity info on the "Home Page".
- Set the different TOP UP levels and packages for users' selection.
- Review the income and how to do withdrawal operations.
- Click the avatar in the upper right corner to modify personal information and the login password.

1.2. APP Functions

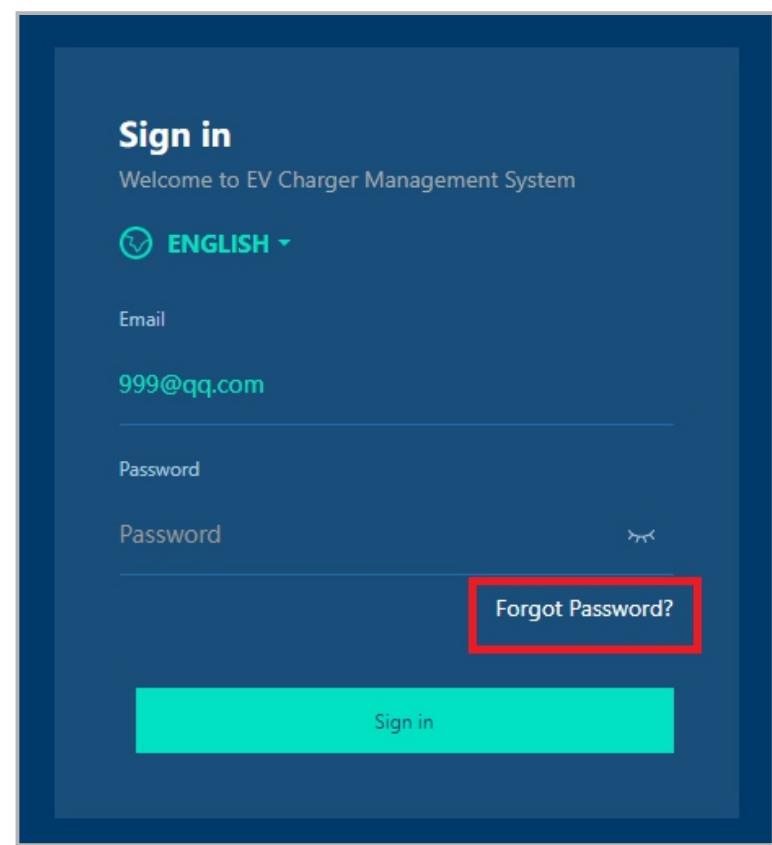
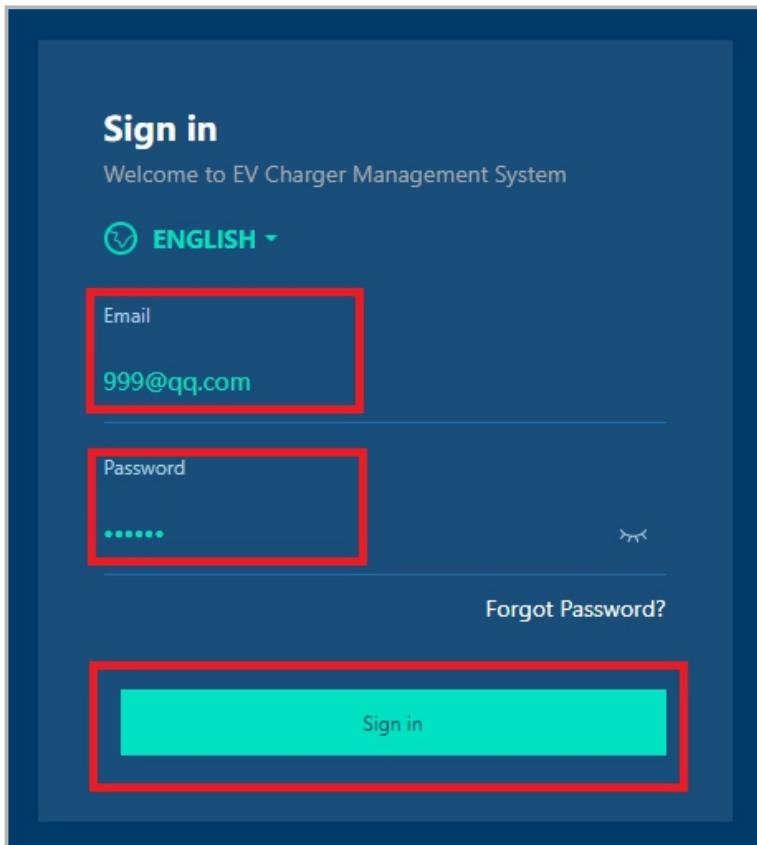
- Open the APP to scan the QR code on the EV Charger.
- TOP UP the balance
- Review the balance details.
- Review TOP UP records and charging records.
- Modify Personal Information.

1.3. The Functions of OCPP Cloud Platform

- Review the status of EV chargers.
- Management of EV chargers.
- The account owner can check the "Unregistered EV Chargers" page, clicks "Add to the Station", to select the station accordingly.
- Management of charging stations or projects.
- Management of RFID cards numbers .
- Management of all users in the account.
- Reserve a charger for the end user.
- The income and withdraws for account owner.
- Modify personal information.

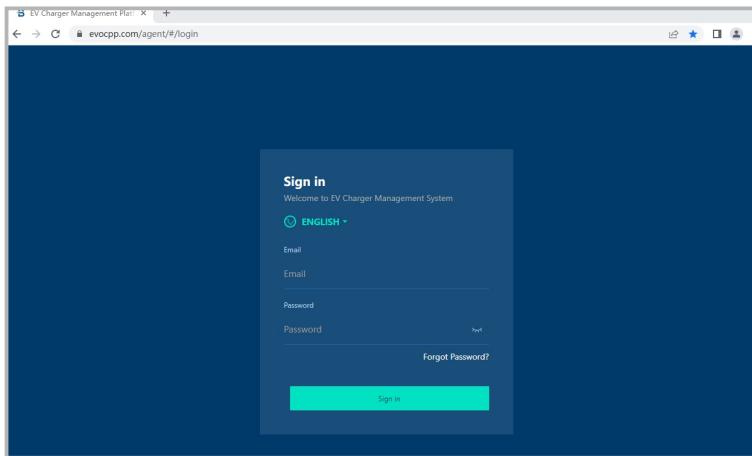
2. How to Get the Account and Password of the Platform

- Please provide logo, account name you prefer, password, bank account number, tel number, e-mail to BENY.
- According to the information you provide, BENY could open an account for you
- You can log in to the platform with the email and password you provided like below picture
- If you forget the password, you can choose "Forgot Password" to reset the password.



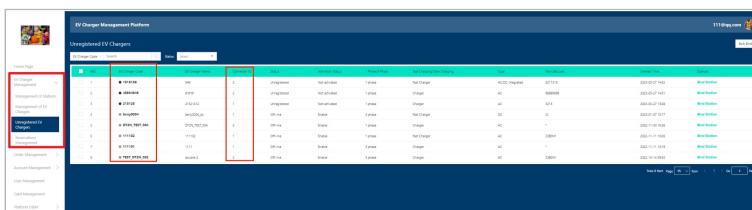
3. How to Add EV Chargers to the Account

- For BENY brand EV Chargers and platform only.



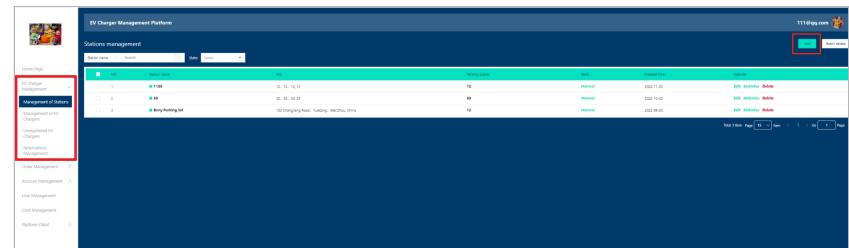
- We will add the chargers to your account before shipping.
- After sign in your account, you need to check the page of 'Unregistered EV Charger', and you will find all the chargers.

① **Note:** EV Charger ID - EV Charger Code, Connector Number--Connector ID



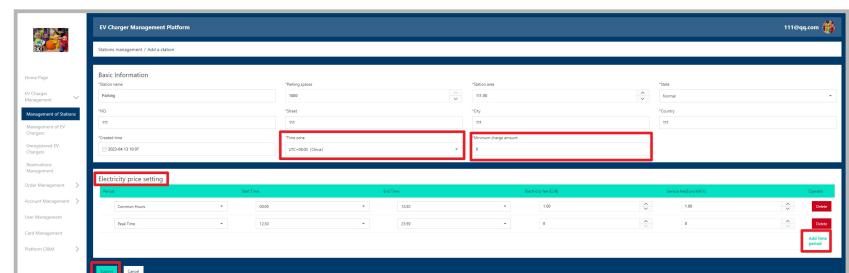
4. How the Account Owner Activates EV Charger after the Installation

- After signing in the account, Find the page of 'Management of Station', then Click 'Add' button to build a new station.



- Please fill in some basic information, such as 'Time Zone', 'Electricity Price Rate', the Station could have many Chargers.

① **Note:** The 'Time Zone' is very important, it will influence the time and the calculation of the price



- Go to the page of 'Unregistered EV Charger', and add the chargers to the new station you selected by clicking 'Add to the Station'.

① Note: please ensure the Station is working as normal.

Step-1

Step-3

- After added the EV Chargers to the Station, please configuration the internet connection according to the manual of 'OCPP Configuration', then the EV Chargers could be connected to our platform.

- After the configuration, you can download the end user APP and login by scanning the QR code with your mobile phone to test.

Process: Add a new Station--->Add EV Chargers to the Station--->Configuration--->Test.

Step-2

5. How does the agent remove EV chargers from station

- Click on the “EV Charger Management”
- Click on the “Management of EV Chargers”

Step-1-2

- Find the target charger
- Click to remove

Step-3-4

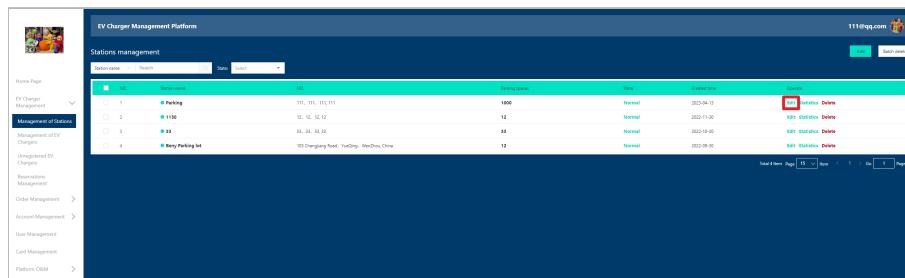
- You will find it on the list of “Unregistered EV Chargers” after its removal

Step-5

Step-5

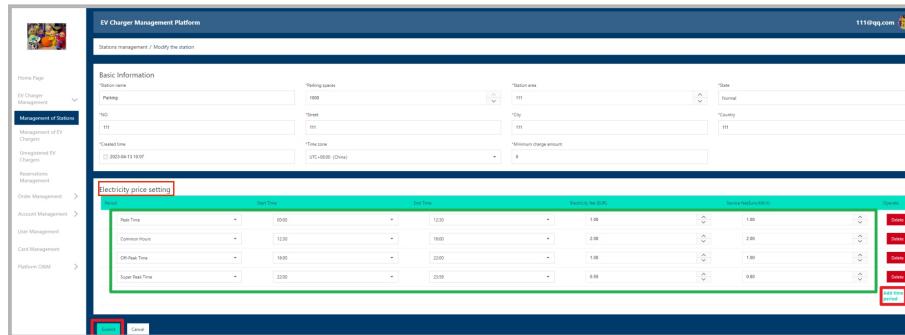
6. How Account Owners Set Electricity Price Rate

- The account owner logs in the management platform through the website, and enter the "Management of Stations" page.
- Select a station that you want to set the electricity Price Rate and click "Edit".



Step-1-2

- After the electricity price rate setting, click "Add time period" in the lower right corner, set the relevant content in it, and click "Submit" to complete the electricity price rate setting.



Step-3

7. How Account Owner to Get Users

- After users download the APP and log in.
- Scan the code on charger to use the charger.
- This user will be listed to the account owner that owns the charger.

8. How Account Owner Gets Income and Withdraw

- Ensure there are users under the account.

- The user scans the charger and uses the EV charger under the account.
- The actual amount of the user's charging consumption is the income to the account owner.
- The account owner logs in the management platform and clicks to enter the "Financial Management" page.
- The account owner can see their income, enter the withdrawal amount, and click "Confirm".

Step-1

Step-2

- The withdrawn amount will be credited to the bank account number provided by the platform account owner.

9. How Account Owner Links Offline Cards to One User

- The account owner logs in the platform.
- Enter the "Cards List" page, click "New" to configure an offline card.

The screenshot shows the 'Management of Card ID' page. It lists five cards with their IDs (1, 2, 3, 4, 5) and names (10048, TEST_004, TEST_003, TEST_002, TEST_001). Each card has a 'Bind User' button. In the top right corner, there is a red box around the 'New' button.

Step-1

The screenshot shows the 'Management of Card ID' page with the 'Add Card ID' modal open. The 'Card ID' input field is highlighted with a red box. Below it, the 'Bind' button is also highlighted with a red box.

Step-2

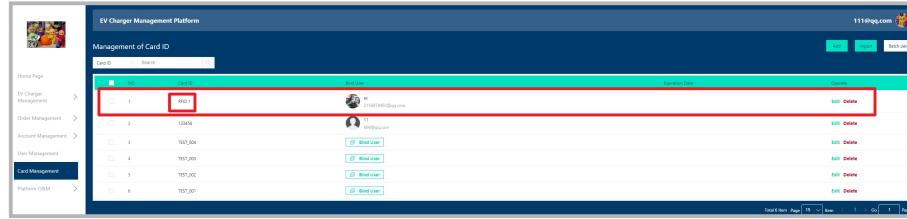
- Click to enter the "User Management" page.
- Find the user and clicking "Add a card". Then, select the card number accordingly and click to binding to complete successfully.

The screenshot shows the 'User Management' page. It lists six users with their names, card numbers, and balance. User ID 12 has a red box around the 'Bind' button in the 'Operate' column.

Step-3

The screenshot shows the 'Bind Card' modal. It lists five cards with their names and expiration dates. The card 'TEST_004' is highlighted with a red box, and its 'Bind' button is also highlighted with a red box.

Step-4



Step-5

① **Notes of Offline Cards:** Recommend to use the user own offline card to swipe the card to end the charging when the user scans the code for the first time to start charging so that the EV charger can identify this offline card. When the charging pile is not connected to the Internet, users can swipe the offline card to charge the car.

Caution:

- a. An offline card can only be bound to one user, while a user can have many offline cards 17
- b. The user can use the offline card to swipe the card to charge when the EV charger is not connected to the network. Meanwhile, the amount consumed by the user for offline charging will be automatically deducted from the user's wallet balance.

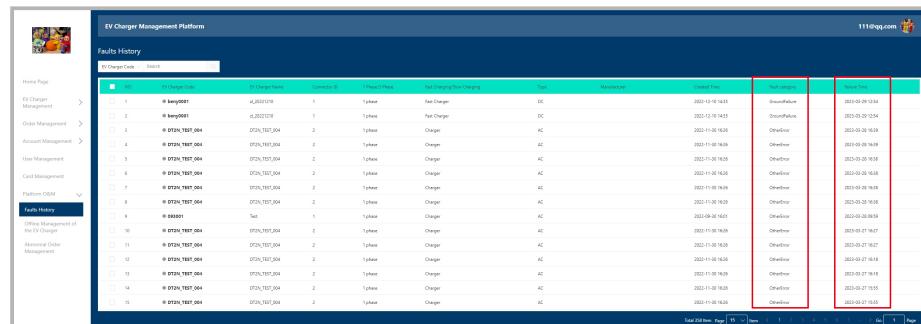


- Click on “Platform O&M”
- Click on “Faults History ”



Step-1-2

- You could check record about fault category and fault time of all EV chargers in the fault history list.



Step-3

11. How to Find Charging Order Information

11.1. Find the Information of the Charging Orders

- a. Log in the platform and click to enter the "Charging Order" page
- b. Search the charging order number
- c. Review the charging order details

EV Charger Management Platform													1111@qq.com			
Order ID	Order Details	Order Status		Order Type	Order Origin	Order Date	Order Time	Ordering Details	Purchasing Details	Received Details	Order Status	Order Details	Order Status	Order Details		
		Order Status	Order Details													
1	Order NO.: 202404100001000001	             	Order created	2024-04-10 09:00:00	Normal Order	Beijing	2024-04-10	09:00:00	21	1.00	0.00	Paid	40.00	40.00	40.00	Completed
2	Order NO.: 202404110001000002	             	Order created	2024-04-11 09:00:00	Normal Order	Beijing	2024-04-11	09:00:00	9	0.00	0.00	Paid	60.00	60.00	60.00	Completed
3	Order NO.: 202404120001000003	             	Order created	2024-04-12 09:00:00	Normal Order	Beijing	2024-04-12	09:00:00	0	0.00	0.00	Paid	40.00	40.00	40.00	Completed
4	Order NO.: 202404130001000004	             	Order created	2024-04-13 09:00:00	Normal Order	Beijing	2024-04-13	09:00:00	1	1.00	0.00	Paid	40.00	40.00	40.00	Completed
5	Order NO.: 202303010001000005	             	Order created	2023-03-01 10:00:00	Normal Order	Beijing	2023-03-01	10:00:00	10	0.00	0.00	Paid	40.00	40.00	40.00	Completed
6	Order NO.: 202303020001000006	             	Order created	2023-03-02 10:00:00	Normal Order	Beijing	2023-03-02	10:00:00	9	0.00	0.00	Paid	40.00	40.00	40.00	Completed
7	Order NO.: 202303030001000007	             	Order created	2023-03-03 10:00:00	Normal Order	Beijing	2023-03-03	10:00:00	8	0.00	0.00	Paid	40.00	40.00	40.00	Completed
8	Order NO.: 202303040001000008	             	Order created	2023-03-04 10:00:00	Normal Order	Beijing	2023-03-04	10:00:00	7	0.00	0.00	Paid	40.00	40.00	40.00	Completed
9	Order NO.: 202303050001000009	             	Order created	2023-03-05 10:00:00	Normal Order	Beijing	2023-03-05	10:00:00	6	0.00	0.00	Paid	40.00	40.00	40.00	Completed
10	Order NO.: 202303060001000010	             	Order created	2023-03-06 10:00:00	Normal Order	Beijing	2023-03-06	10:00:00	5	0.00	0.00	Paid	40.00	40.00	40.00	Completed

11.2. Find the Information of Top up

- Logs in to the background and enter the "TOP UP Orders" page
- Search by nickname or order number (Filter the time period by clicking the filter icon and check previous orders)
- Find the corresponding TOP UP order information

12. How to Set up Users' Top up Packages

- Logs in to the platform through the website
- Enter the "TOP UP Packages" page
- Click "Add" in the upper right.

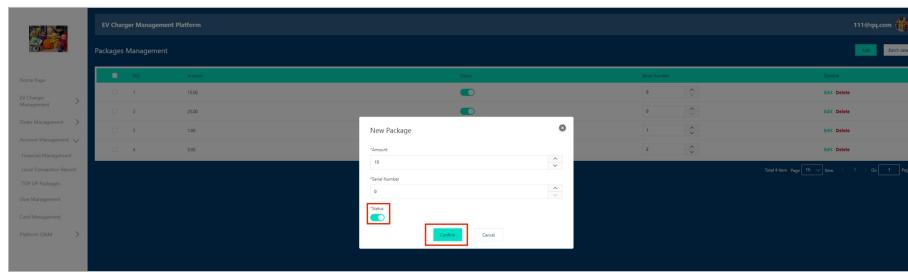
EV Charger Management Platform							111@rqs.com
Packages Management							Batch Create
ID	Name	Amount	Status	Serial Number		Options	
				Serial 1	Serial 2		
1	1	10.00	On	1	2	Edit Delete	
2	2	20.00	On	3	4	Edit Delete	
3	3	1.00	On	5	6	Edit Delete	
4	4	1.00	On	7	8	Edit Delete	
				9	10	Edit Delete	

Step-1

The screenshot shows the 'EV Charger Management Platform' interface. On the left, a sidebar lists navigation items: 'Home Page', 'EV Charger Management' (selected), 'Order Management', 'Account Management', 'Financial Management', 'Local Transaction Record', 'TOP UP Package' (disabled), 'User Management', 'Card Management', and 'Platform Setup'. The main content area is titled 'Packages Management' and displays a table of packages with columns: No., Name, Amount, Status, and Actions. A modal window titled 'New Package' is open in the center, containing fields for 'Amount' (set to 10), 'Serial Number', and 'Status' (set to 'Normal'). The 'Status' field is highlighted with a red box. At the bottom of the modal are 'Cancel' and 'Create' buttons. The bottom right of the screen shows a footer with 'Total 100' and navigation buttons for 'First', 'Previous', 'Next', 'Last', '10', '20', '30', '40', '50', and 'Page'.

Step-2

- "States" must be ON (i.e., the color of button from gray to green)

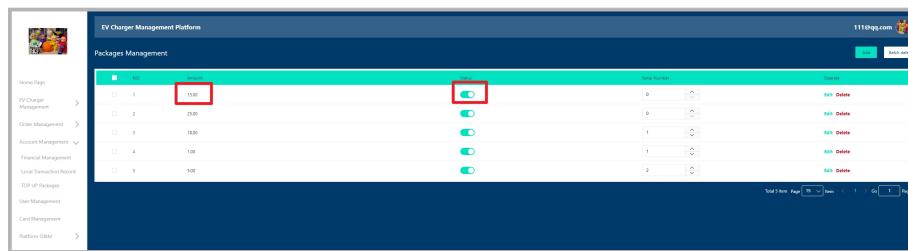


Step- 3

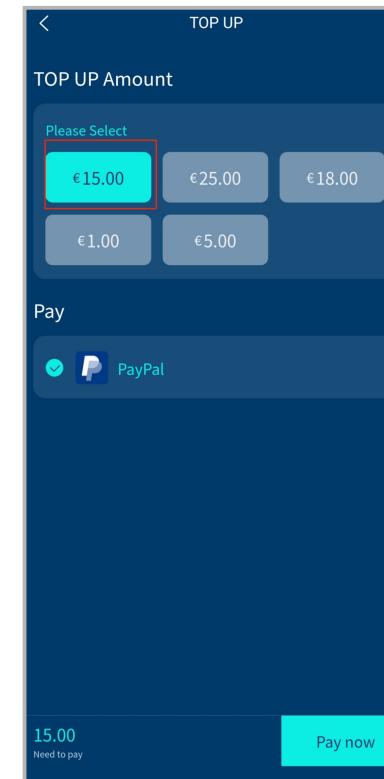
- Click "Confirm" to add the amount can be selected.

① Note:

After the account owner sets a new recharge package in the background, there will be a corresponding display on the page when the user recharges using the APP.



Step- 4



Step- 5

13. How does the agent view the local transaction record

- Click on “Account Management”
- Click on “Local Transaction Record”

Type	Date	Amount	Status
Expenditure	2023-01-01 00:00:00	-0.87	Consumption
Expenditure	2023-01-01 00:00:00	-0.24	Consumption
Expenditure	2023-01-01 00:00:00	-0.73	Consumption
Expenditure	2023-01-01 00:00:00	-0.83	Consumption
Expenditure	2023-01-01 00:00:00	-0.99	Consumption
Expenditure	2023-01-01 00:00:00	-0.81	Consumption
Income	2023-01-01 00:00:00	+1000.00	Manual Entry
Expenditure	2023-01-01 00:00:00	-1.82	Consumption
Expenditure	2023-01-01 00:00:00	-1.60	Consumption
Income	2023-01-01 00:00:00	+1000.00	Manual Entry
Expenditure	2023-01-01 00:00:00	-0.81	Consumption
Expenditure	2023-01-01 00:00:00	-0.09	Consumption
Expenditure	2023-01-01 00:00:00	-0.10	Consumption
Expenditure	2023-01-01 00:00:00	-0.10	Consumption

Step-1-2

- The specific amount of the EV drivers' offline recharge and charging consumption can be viewed on page “Transaction Enquiry”.

Type	Date	Amount	Status
Expenditure	2023-01-01 00:00:00	-0.87	Consumption
Expenditure	2023-01-01 00:00:00	-0.24	Consumption
Expenditure	2023-01-01 00:00:00	-0.73	Consumption
Expenditure	2023-01-01 00:00:00	-0.83	Consumption
Expenditure	2023-01-01 00:00:00	-0.99	Consumption
Expenditure	2023-01-01 00:00:00	-0.81	Consumption
Income	2023-01-01 00:00:00	+1000.00	Manual Entry
Expenditure	2023-01-01 00:00:00	-1.82	Consumption
Expenditure	2023-01-01 00:00:00	-1.60	Consumption
Income	2023-01-01 00:00:00	+1000.00	Manual Entry
Expenditure	2023-01-01 00:00:00	-0.81	Consumption
Expenditure	2023-01-01 00:00:00	-0.09	Consumption
Expenditure	2023-01-01 00:00:00	-0.10	Consumption
Expenditure	2023-01-01 00:00:00	-0.10	Consumption

Step-3

14. How to notify the agent when EV Chargers turn into an offline state

- Click on “Platform O&M”
- Click on “Offline Management of the EV Charger”

EV Charger Code	EV Charger Name	Charger ID	Type	Offline Timeout	Offline Status
01	01_beep001	01_2022120	1	Offline	0
02	01_beep001	01_2022120	1	Offline	0
03	01_TEST_SPDN_003	01_beep001	2	Offline	0
04	01_TEST_SPDN_003	01_beep001	2	Offline	0
05	01_TEST_SPDN_001	01_beep001	1	Offline	0
06	01_TEST_SPDN_001	01_beep001	1	Offline	0
07	01_TEST_SPDN_004	01_beep001	2	Offline	0
08	01_TEST_SPDN_004	01_beep001	2	Offline	0
09	01_09994488	01_beep001	2	Offline	0
10	01_212123	01_beep001	1	Offline	0
11	01_111156	01_beep001	2	Offline	0
12	01_111182	01_beep001	1	Offline	0
13	01_111181	01_beep001	1	Offline	0
14	01_089061	01_beep001	1	Offline	0

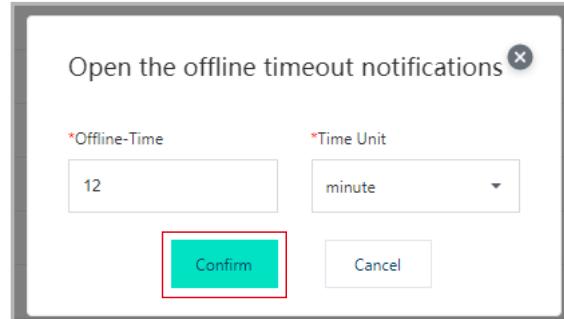
Step-1-2

- Tick the EV chargers that need to receive offline notification.
- Open the offline timeout notifications in the upper right corner

EV Charger Code	EV Charger Name	Charger ID	Type	Offline Timeout	Offline Status
01	01_beep001	01_2022120	1	Offline	0
02	01_beep001	01_2022120	1	Offline	0
03	01_TEST_SPDN_003	01_beep001	2	Offline	0
04	01_TEST_SPDN_003	01_beep001	2	Offline	0
05	01_TEST_SPDN_001	01_beep001	1	Offline	0
06	01_TEST_SPDN_001	01_beep001	1	Offline	0
07	01_TEST_SPDN_004	01_beep001	2	Offline	0
08	01_TEST_SPDN_004	01_beep001	2	Offline	0
09	01_09994488	01_beep001	2	Offline	0
10	01_212123	01_beep001	1	Offline	0
11	01_111156	01_beep001	2	Offline	0
12	01_111182	01_beep001	1	Offline	0
13	01_111181	01_beep001	1	Offline	0
14	01_089061	01_beep001	1	Offline	0

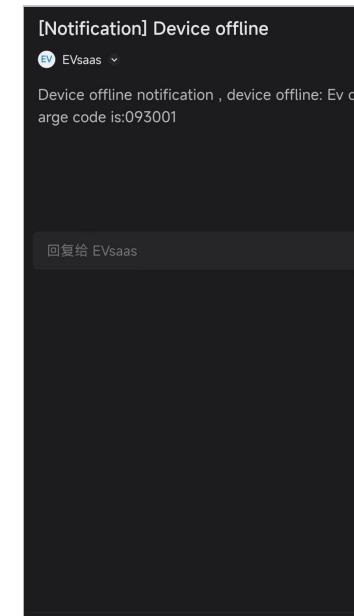
Step-3-4

- Set offline time more than 10 minutes in a pop-up window



Step-5

- If the EV charger is in an offline state more than 10 minutes, the agent will receive an email that notify the EV charger has been offline.



Step-6

Step-5

15. How do the agents handle abnormal orders

- Click on the “Platform O&M”
- Click on the “Abnormal Order Management”

Step-1-2

- Find the “Type of Deduction”
- The First Way:** Select the order fee---the actual charge of the user---and then click “Submit”. The amount of the user's charging consumption will be deducted accordingly.

Step-5-6

- Find its data according to the abnormal order number reported by the user
- Click on the “Details” for more

Step-3-4

- The Second Way:** Select other deductions, input the corresponding deduction amount(It not only deducts the actual amount of the user's charging consumption, but also deduct the additional cost)and click “Submit”.

Step-7

16. How to Solve the System Fault

- If you cannot open web page or words such as 404 appear on the page, please check following as: The account owner needs to check whether the computer network connection is normal; The account owner needs to check whether the browser input web address is correct. If you follow the steps above and still cannot solve the problem, please contact the BENY administrator in time.
- If there is an indication abnormal in the system page such as network errors: The account owner needs to check that the operation steps are correct; The account owner needs to check the data input and validation. If you follow the steps above and still cannot solve the problem, please contact the BENY administrator in time.

17. How to Download the APP

For Android users, they can download and install EVsaas by searching "EVsaas" in Google Play.

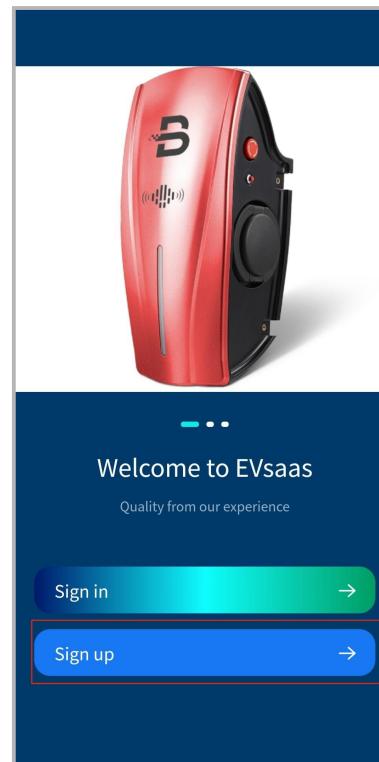
For Apple users, they can download and install "EVsaas" by searching "EVsaas" in App Store.



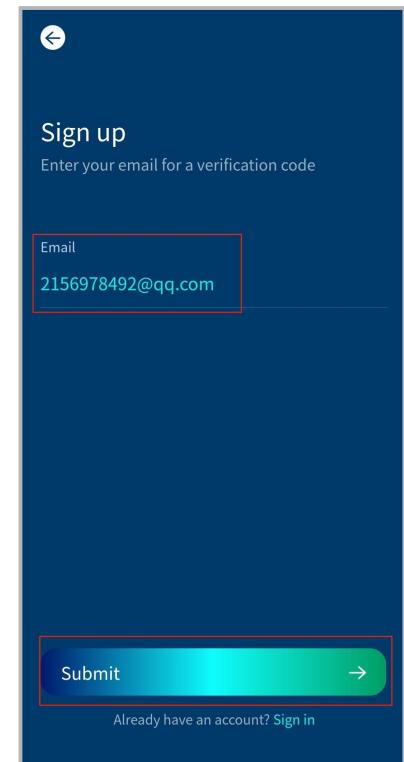
18. How to Sign up an Account of APP

18.1. Following steps of Sign up an account of APP.

- Click "Sign up" on the front page.
- Enter the correct email address and click Submit



Step-1



Step-2

- Enter the "Set Information" page and send the verification code to the email address. After entering the relevant information, such as the email verification code, password, full name and address, click "Sign up"

Set up information
Please edit your information

Verification code 56s
Verification code [Resend](#)

Password
Password [>](#)

Full name
Full name
Address
Apt/Suite/Other Street
City Country

[Sign up](#)

Have an account already? [Sign in](#)

Step-3

Set up information
Please edit your information

Verification code
4557 [Send](#)

Password
• • • • [>](#)

Full name
as

Address
ad ad
ad ad

[Sign up!](#)

[Sign up](#)
Have an account already? [Sign in](#)

Step-4

- Go back to the "Login" page when the successful registration prompt pops up

Sign in
Welcome back!

Email [Email](#)

Password [>](#)
Forgot Password?

[Sign in](#)

Don't have an account yet? [Sign up](#)

Step-5

19. How to Top up the Balance

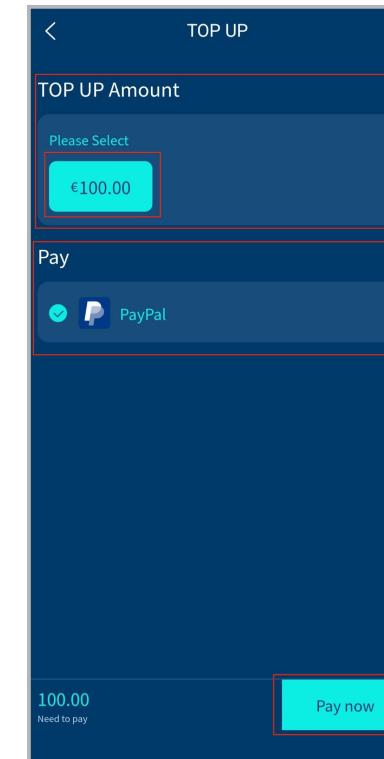
19.1. How to Top up Online

- Logs in the App
- Click "TOP UP" on the "Home Page" or "My" page

- Enter the "TOP UP" page
- PayPal Select the TOP UP amount and payment mode: Paypal
- Click "Pay Now"

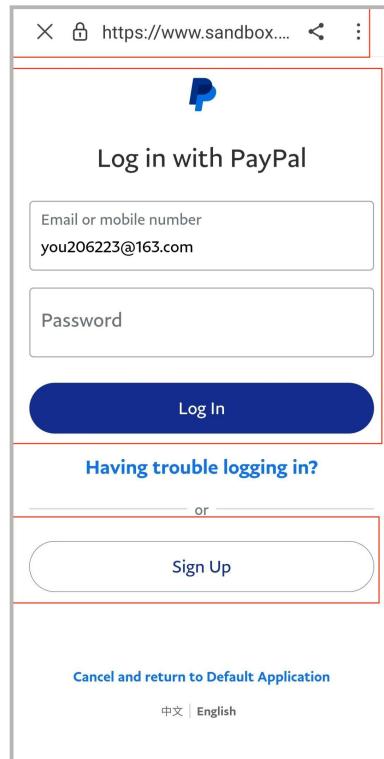


Step-1



Step-2

- To PayPal payment web page
- If the user does not have a PayPal account, they need to register a PayPal account firstly.



Step-3

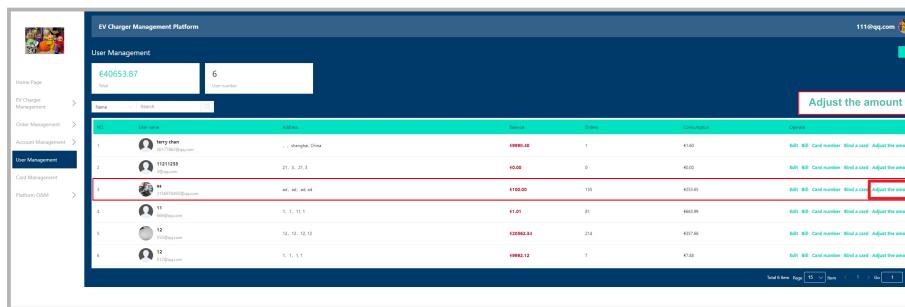
- The balance will automatically refresh after TOP UP successfully.



Step-4

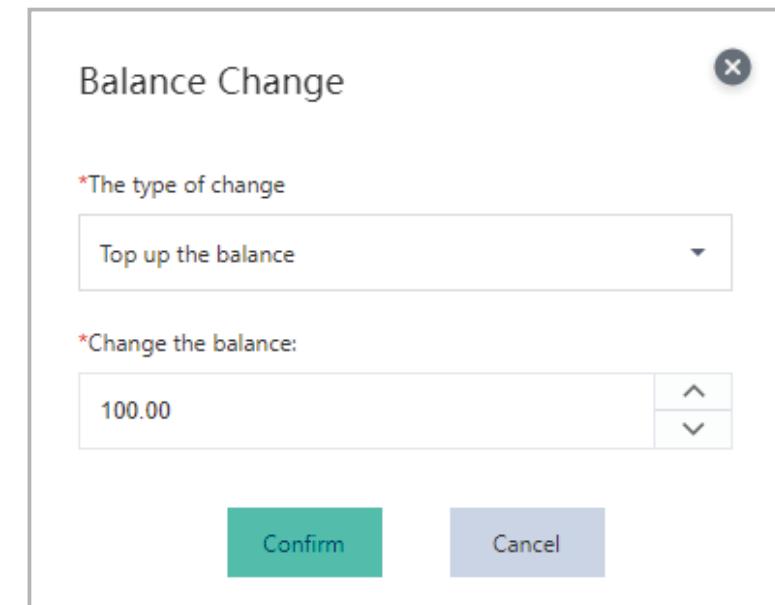
19.2. How to Top up Offline

- EV drivers make payment to agent offline
- The Agent logs in to “EV charger management platform” by PC side.
- Click “Users Management” and find the target EV driver.
- Click “Adjust the amount”to modify the balance of the target EV driver’s account.



The screenshot shows the 'User Management' section of the EV Charger Management Platform. The top navigation bar includes 'Home Page', 'EV Charger Management', 'Order Management', 'Account Management', 'User Management' (which is currently selected), 'Card Management', and 'Platform OEM'. The main content area displays a table of users with columns for 'Name', 'Address', 'Balance', 'Status', and 'Actions'. A red box highlights the 'Adjust the amount' button for a user named 'ad, ad, ad, ad'.

- Enter to“Balance Change”page
- Choose the options named“Top up the balance”and enter the amount.



The screenshot shows a 'Balance Change' dialog box. The title is 'Balance Change'. Below it is a section labeled 'The type of change' with a dropdown menu currently set to 'Top up the balance'. Below that is a section labeled 'Change the balance:' with an input field containing '100.00'. At the bottom are two buttons: a green 'Confirm' button and a grey 'Cancel' button.

- Click “Confirm” and complete top-up. Afterward, the page automatically turns to the Users Management Platform.
- The EV driver's balance will increase by top-up from the agent side.

Name	Phone Number	Balance
terry chen	13810000000	€3998.40
13101234567	13810000000	€0.00
as	2156978492@qq.com	€200.00
ed, ed, ed, ed	13810000000	€200.00
11	13810000000	€1.00
12	13810000000	€2090.34
13	13810000000	€990.12
14	13810000000	€0.00
15, 1, 11, 1	13810000000	€0.00
16, 12, 12, 12	13810000000	€0.00
17, 1, 1, 1	13810000000	€0.00

Eg:

The user could see information about the amount “My balance” by APP side.

The EV driver named “as” topped up 100 euros online through PayPal, and then recharged 100 euros offline.

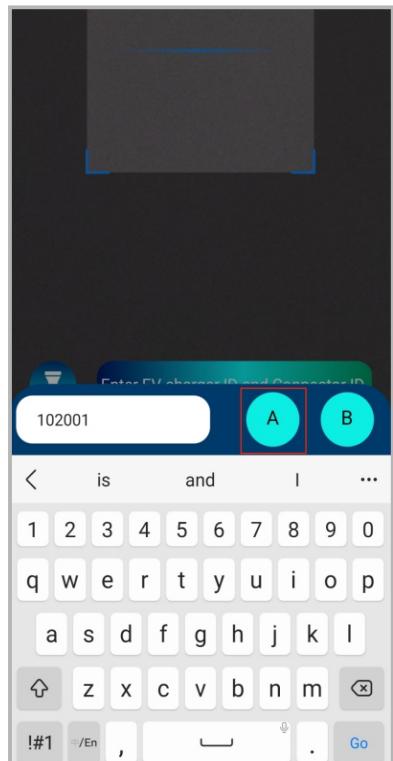
Finally, the total balance would be 200 euros.

20. How to Start the Charging and End the Charging

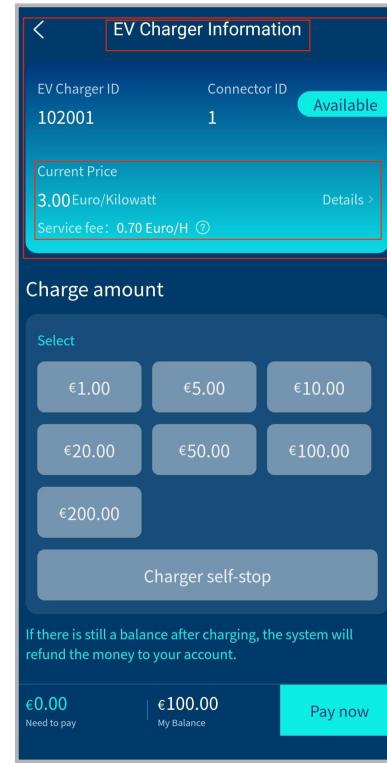
20.1. Start charging

- The user logs into the app. If there is no balance in wallet, the user requires topping up firstly and make sure wallet balance is sufficient.
- Scan the QR code by app on the EV Charger or type EV Charger ID to choose Connector A or Connector B to enter the "EV Charger Information" interface.

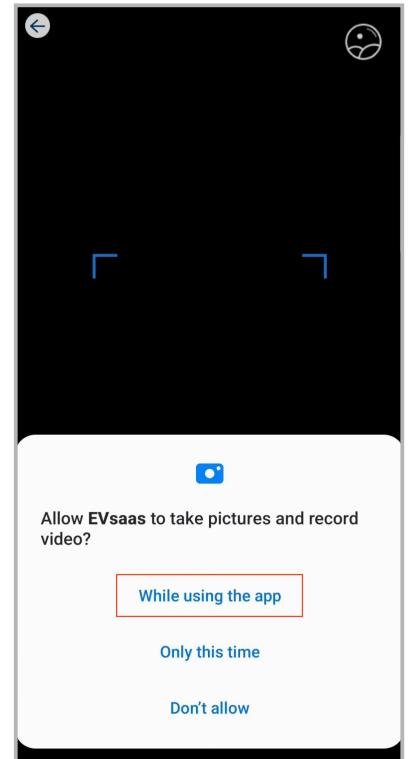
① Note: If the EV charger is single socket, you need to choose Connector A; if the EV charger is dual socket, Connector A on the left, Connector B on the right.



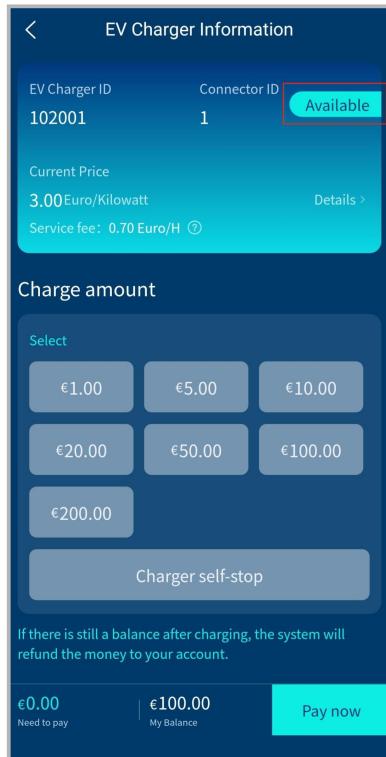
Step-1



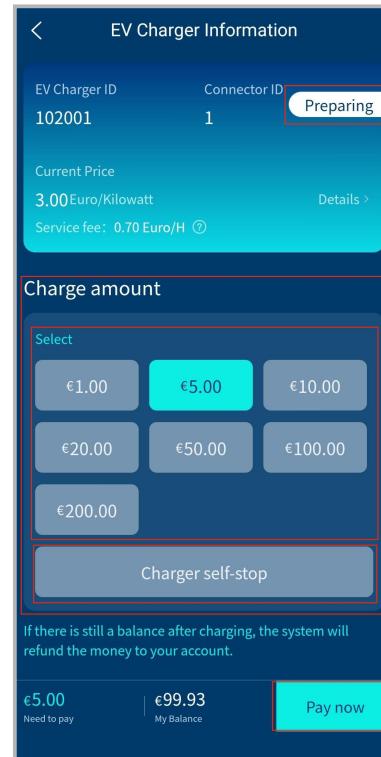
Step-2



- Find an available charger and plug the connector with EV. Select "Charge Amount" or "Charger self-stop", and click to pay and start charging.

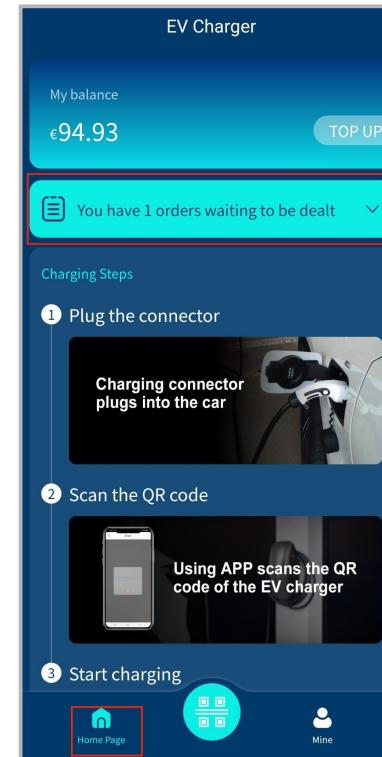


Step-1

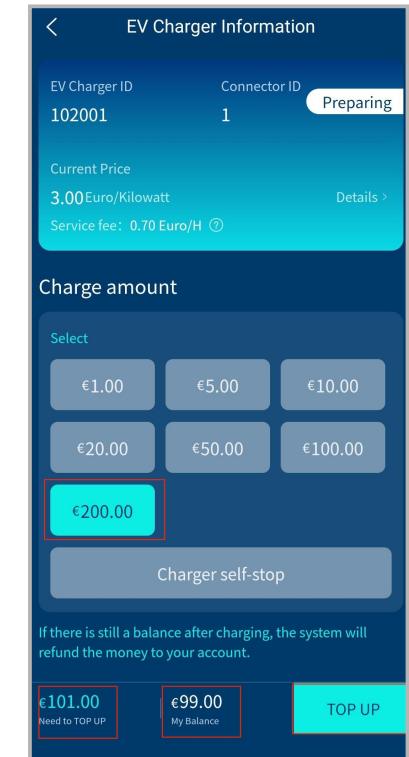


Step-2

- You can find a charging order record back to the home page.



Step-1

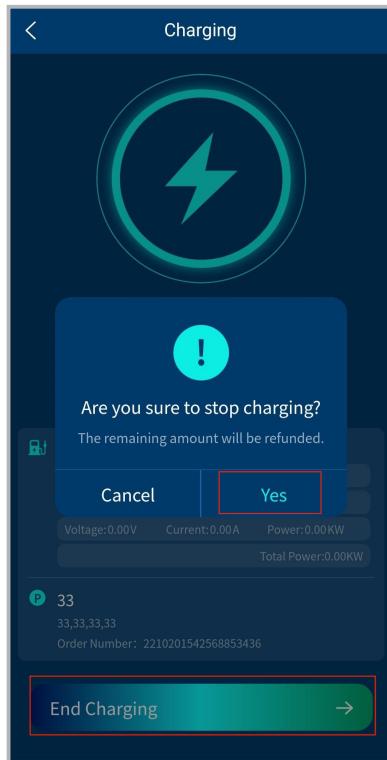


Step-2

① **Note:** When the selected charging amount is greater than the wallet balance, the button "Pay Now" will change to the button "TOP UP Now". You need to click the "TOP UP" and finish the recharging.

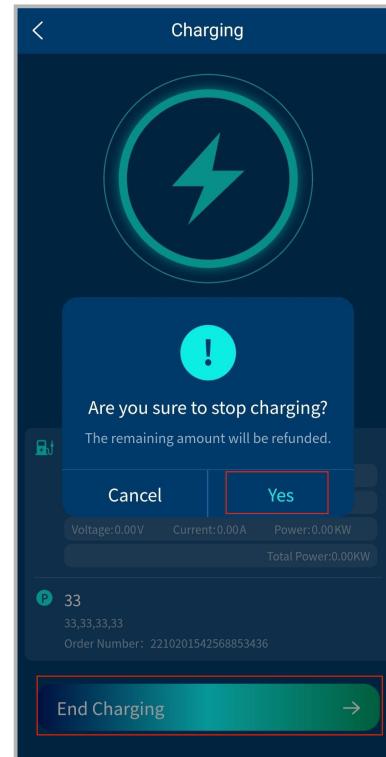
20.2. End of Charging

- The charging can be finished on the APP, or by pulling out the connector during the charging process.

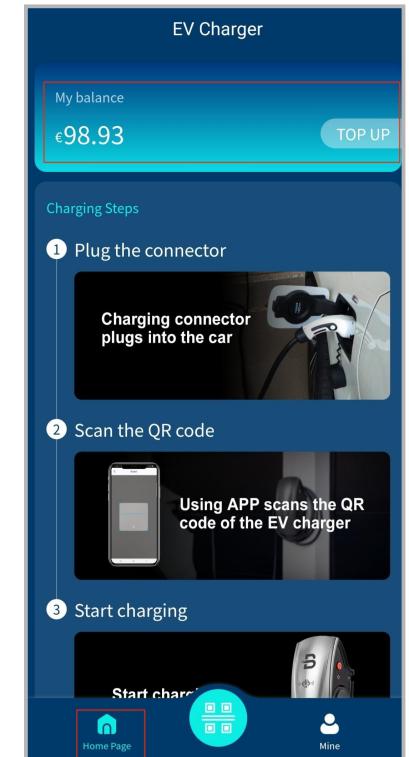


Step-1

- The remaining charging amount will be returned to the balance of the wallet If the user ends charging their car at midway by themselves .



Step-2

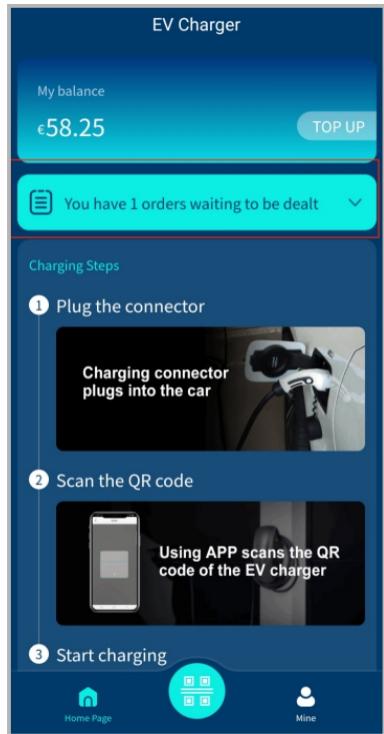


Step-3

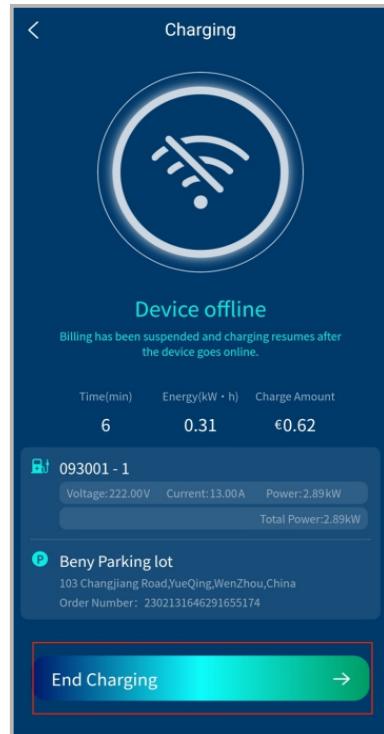
- The EV charger will automatically stop charging if the user chooses "Charger self-stop". After the electric car is fully charged, the amount will be automatically deducted.

20.3 How the End Users to end the abnormal order

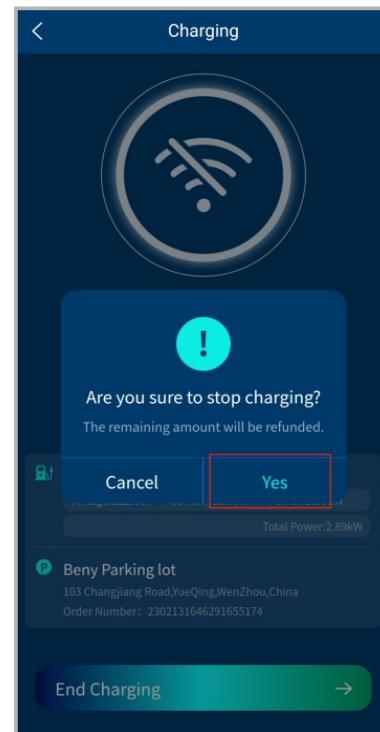
When an abnormal order is generated during the charging process, the user need to fill in the feedback according to the actual situation and click "Submit" to end the abnormal order.



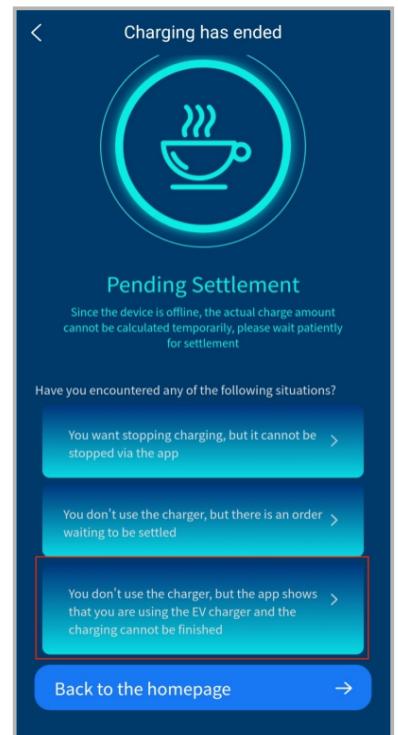
Step-1



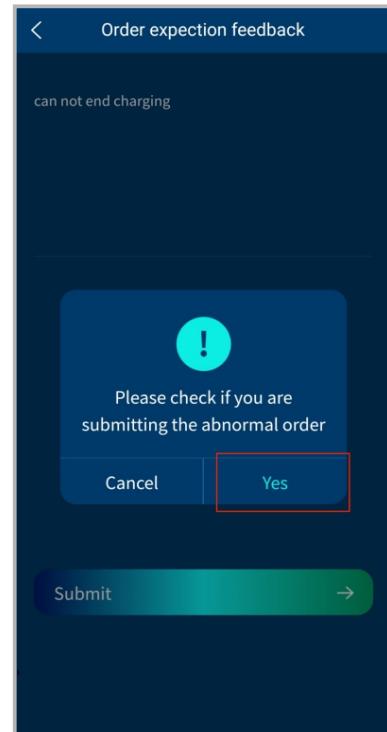
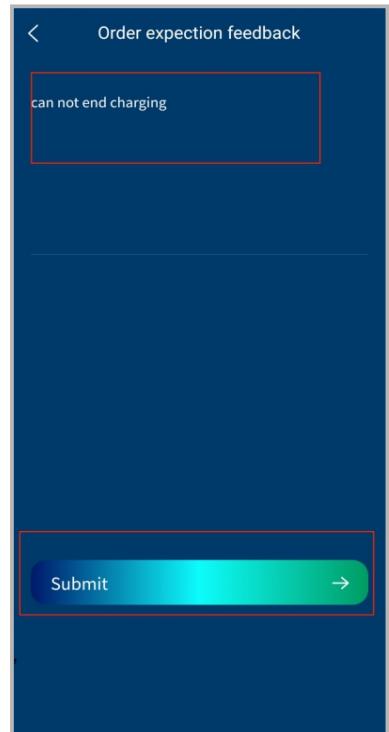
Step-2



Step-3



Step-4



Step-5

Step-6

Step-7

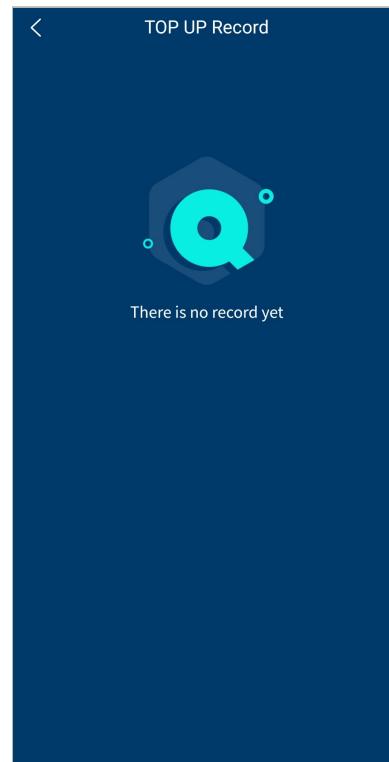
21. How to Find Top up Records

21.1. Review the TOP UP Records.

- The User logs in the APP
- Click on "Mine"
- Click "TOP UP Records"
- Find the TOP UP records on the page



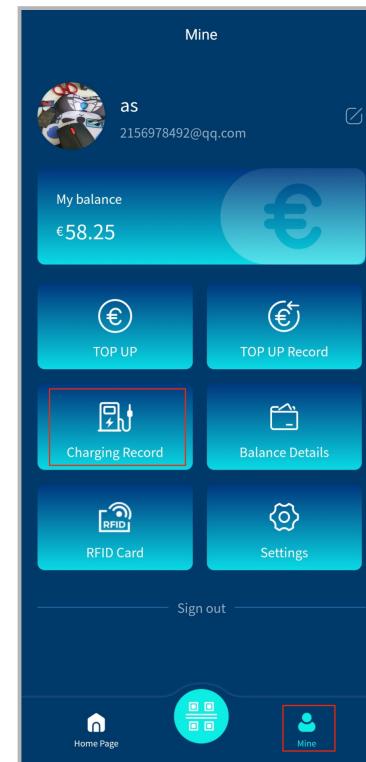
Step-1



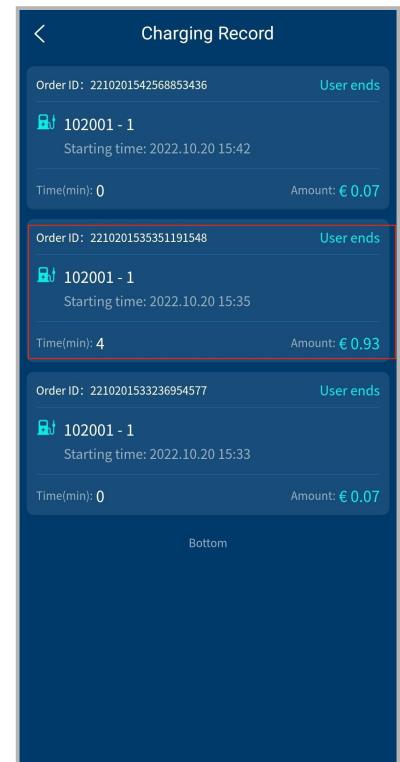
Step-2

21.2. Find Charging Records

- Users can log in to the APP and click "Mine"
- Click "Charging Records"
- Enter the charging records page
- Users can browse all charging orders on the page
- View the details of one order by clicking the order.



Step-1



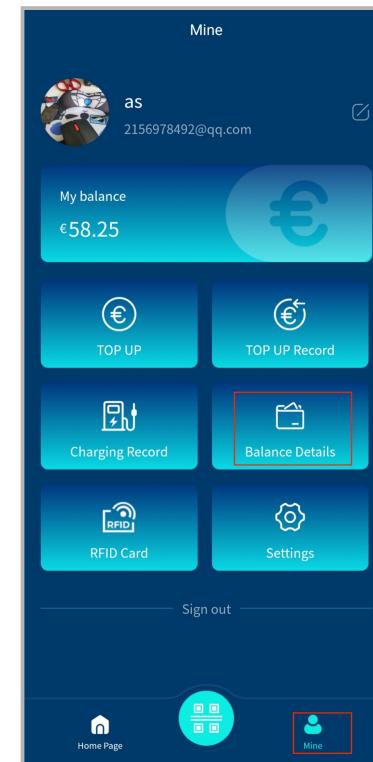
Step-2

21.3. Review the Details of Balance

- Users can log in to the APP and click "Mine"
- Click "Balance Details"
- Enter the balance details page
- Check your own TOP UP records and charging records by clicking the small calendar icon in the upper right corner and filter



Step-3



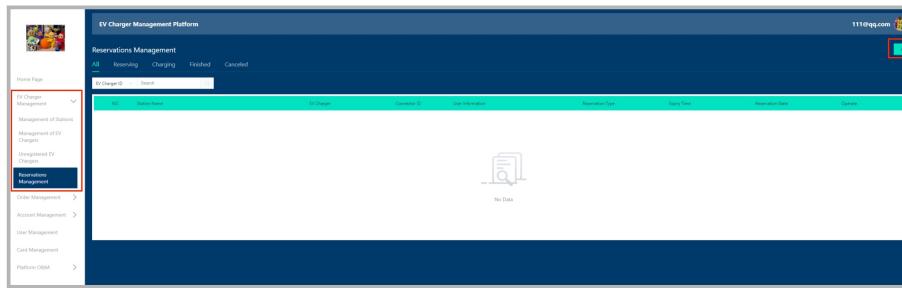
Step-1

All	Income	Expenditure	
Refunded 2022-10-20 15:43		4.93	
Consumption 2022-10-20 15:42		-5.00	
Refunded 2022-10-20 15:39		4.07	
Consumption 2022-10-20 15:35		-5.00	
Manual Entry 2022-10-20 15:34		-1.00	
Manual Entry 2022-10-20 15:34		1.00	
Refunded 2022-10-20 15:33		4.93	
Consumption 2022-10-20 15:33		-5.00	
Manual Entry 2022-10-20 15:33		100.00	

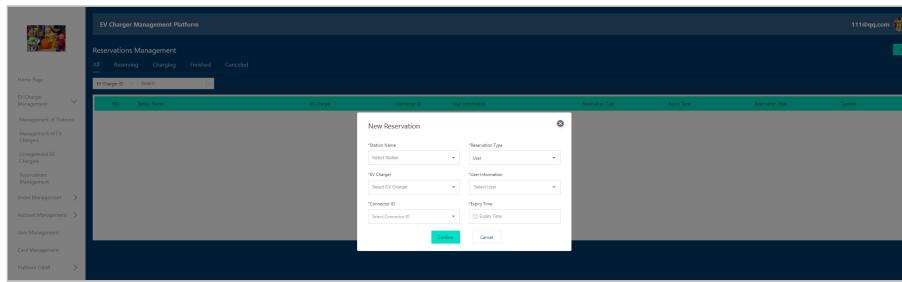
Step-2

22. How to Reserve a Charger for the User

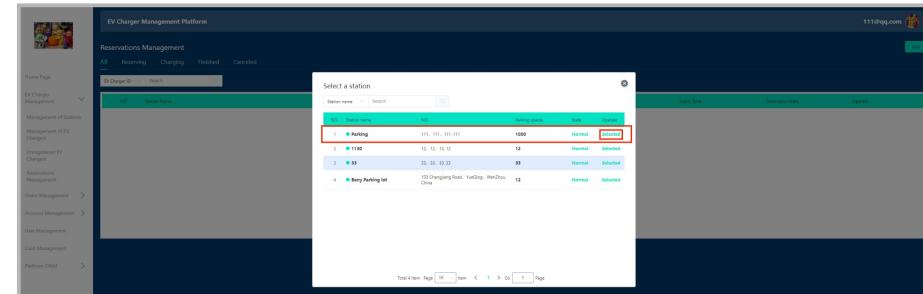
- Get the request from the user including reservation time and hours
- The account owner logs in the account through URL
- Enter the reservation list
- Click "Add" to add "New Reservation"



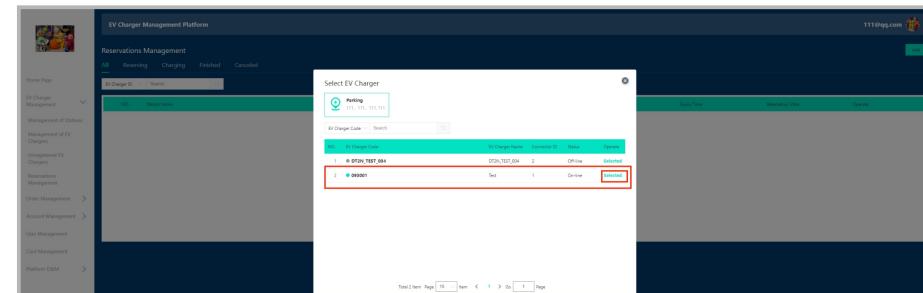
Step-1



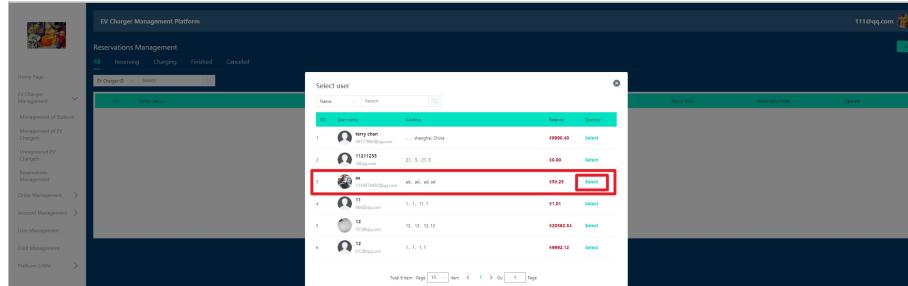
Step-2



Step-3

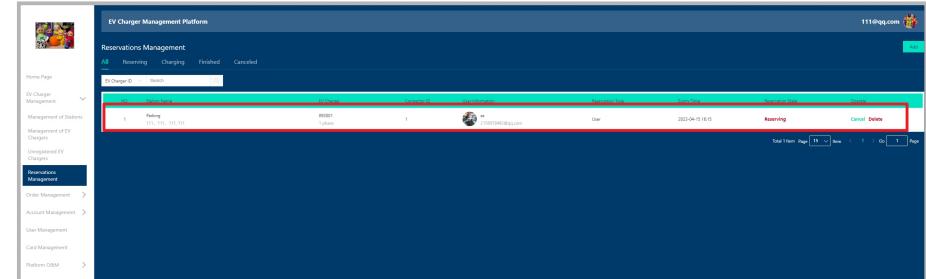


Step-4



Step-5

- Click to "Confirm" to complete the appointment for the user

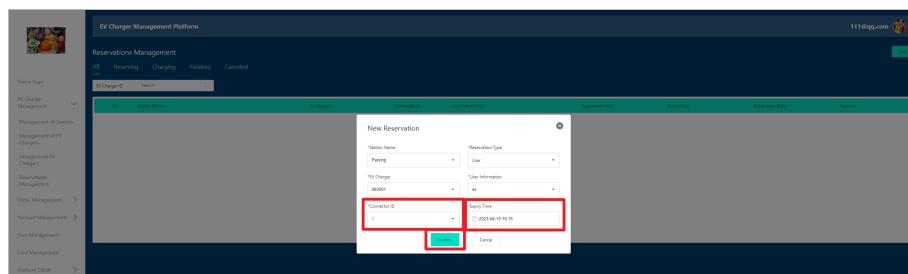


Step-7

- The user can charge within the expiry time

④ **Note:** Appointment would be successful after meeting following demands :

- The charging station should be used normally
- Make sure sufficient balance
- The EV charging is online in the available state

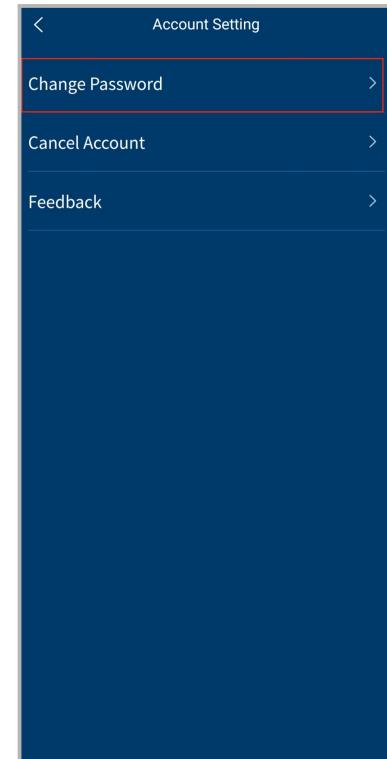


Step-6

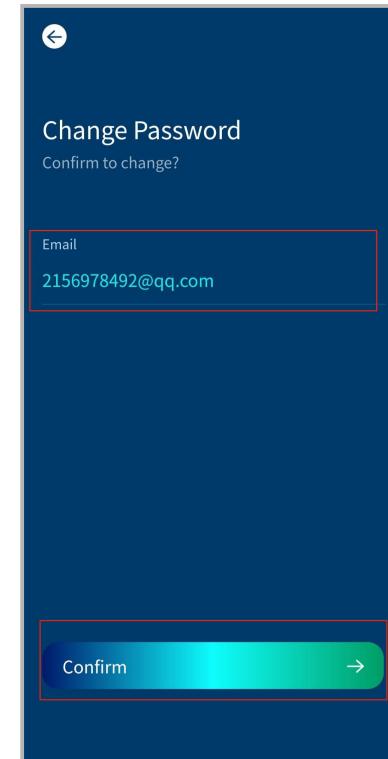
23. How to Modify the User's Password

- Users can log in the APP
- Click "Mine"
- Click "Account Settings" and "Change Password"

- Enter your own email address and enter the verification code, and click "Sure"



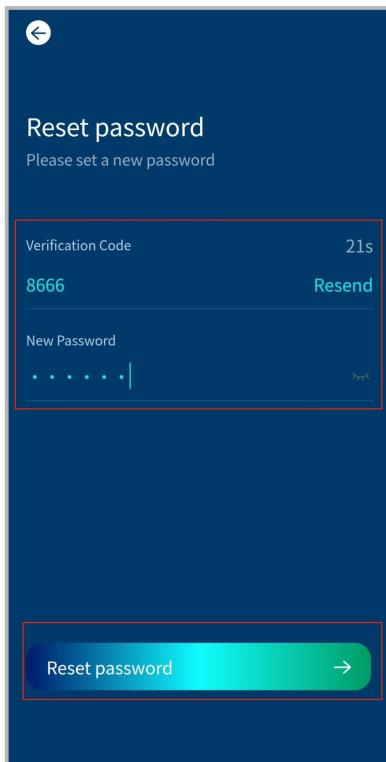
Step-1



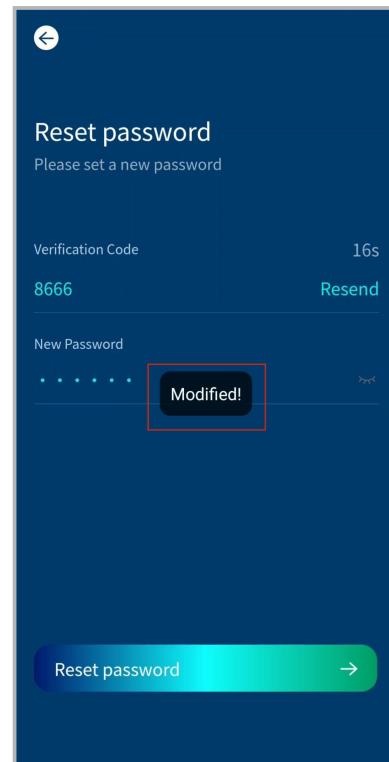
Step-2

24. How the End Users to add the RFID Card by the APP

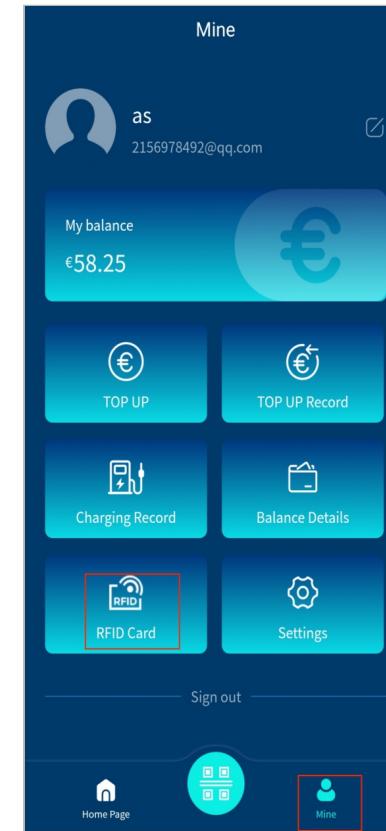
- Enter the "Reset password" page
- Enter the verification code received by the mailbox, and set a new password
- Click "Reset the password", and the password is modified successfully



Step-3



Step-4



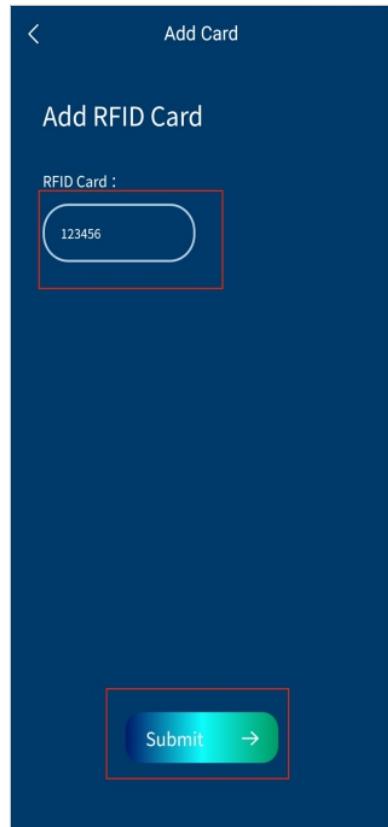
Step-1-2

- Log in with new password

- Click the “Add card” to add RFID card
- Enter the number on the RFID card
- Click to submit



Step-3



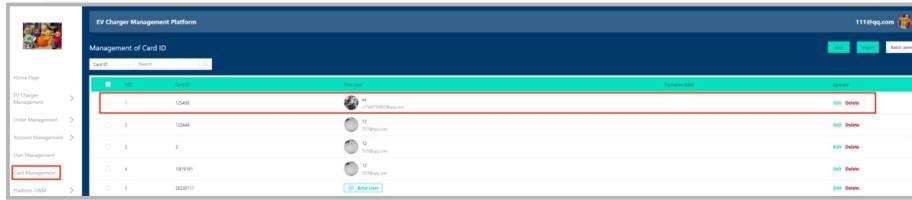
Step-4-5

- (6) Pop-up prompt: add successfully. The page jump to the Card List, you can see the newly added card number



Step-6

- The agent could check information about binded RFID Cards by End User in the “Card Management”



Step-7

25. How to Make Comments

- The end user can log in the APP at and click "Mine"
- Click "Feedback"
- Enter your comments, and click "Submit"